



November 4, 2011

Progress Software to Present in "Enabling Innovation" Catalyst Demonstrations at TM Forum's Management World Americas

BEDFORD, Mass.--(BUSINESS WIRE)-- [Progress Software Corporation](#) (NASDAQ: PRGS), a leading software provider that enables enterprises to be [operationally responsive](#), announced today that [John Wilmes](#), chief technical architect, communications sector, Progress Software will participate in two Enabling Innovation Catalyst Demonstrations at the TM Forum Management World Americas show, November 8-10, 2011 in Orlando, Florida.

- | **WHO:** John Wilmes, chief technical architect, communications sector, Progress Software
- | **WHAT:** Progress will present in the "[Using Frameworks to Integrate ITL Processes](#)" catalyst track, which will look at how B/OSS and ITIL processes can be integrated to improve visibility and responsiveness and the "[Enhanced Cloud Service Management](#)" catalyst track, which will examine the ways in which service providers can differentiate themselves with "Cloud Services."
- | **WHEN:** "[Using Frameworks to Integrate ITL Processes](#)" Tuesday, November 8 @ 3:45pm ET and Thursday, November 10 @ 10:30am ET; "[Enhanced Cloud Service Management](#)" Wednesday, November 9 @ 12:45pm ET and 6:00pm ET
- | **WHERE:** [TM Forum Management World Americas](#)

In addition, Progress executives will be on hand at Booth No. 1 to offer demos of its solutions including Communication Order Management, Order Visibility and Assurance, Integrated Trouble Management, and Situation Based Promotions and to offer commentary on the changing telecoms landscape, why proactive and efficient customer experience management is critical to providers' future success, and how it aids in fueling innovation and new revenue, the theme of this year's conference.

If you are a member of the press or analyst community and would like to arrange a face-to-face briefing with [Sanjay Kumar](#), vice president, communications and media, Progress Software or receive a demo of Progress' solutions at Management World, please contact Kim Karelis at progresssoftware@lewispr.com.

Progress Software Corporation

Progress Software Corporation (NASDAQ: PRGS) is a global software company that enables enterprises to be operationally responsive to changing conditions and customer interactions as they occur — to capitalize on new opportunities, drive greater efficiencies and reduce risk. The company offers a comprehensive portfolio of best-in-class infrastructure software spanning event-driven visibility and real-time response, open integration, data access and integration, and application development and deployment — all supporting on-premises and SaaS/Cloud deployments. Progress Software maximizes the benefits of operational responsiveness while minimizing IT complexity and total cost of ownership. Progress Software can be reached at www.progress.com or +1-781-280-4000.

Follow Progress Software on Twitter: [@ProgressSW](#).

Progress, Progress Control Tower, Progress Responsive Process Management, and Progress RPM are trademarks or registered trademarks of Progress Software Corporation or one of its subsidiaries or affiliates in the U.S. and other countries. Any other marks contained herein may be trademarks of their respective owners.

Progress Software
John Stewart, +1 781 280 4101
jstewart@progress.com
or
LEWIS PR
Kim Karelis, +1 617 226 8844
progresssoftware@lewispr.com

Source: Progress Software Corporation

