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Belgacom Transforms Its Integration Platform Using Progress Software Products and Solutions

BEDFORD, MA -- (MARKET WIRE) -- 02/23/11 -- [Progress Software Corporation](#) (NASDAQ: PRGS), a leading software provider that enables enterprises to be [operationally responsive](#), has today announced that the [Belgacom Group](#), Belgium's leading provider of integrated telecommunications services, is building an innovative integration foundation using all Progress® enterprise infrastructure products and solutions. This IT project, which is part of a long-term strategic initiative, includes the implementation of an Enterprise Service Bus (ESB) and enables Belgacom to be even more responsive to the needs of their business clients through improved integration and middleware simplification.

Yves Biver, EAI domain manager at Belgacom, said: "Selecting the right enterprise integration foundation to support our IT strategy was an important first step in our long-term strategy. We were looking for seamless integration across retail, wholesale, fixed line, mobile services as well as broadband data and Internet services. In order to provide the best possible services for our enterprise customers, we needed the most robust, integrated and easy-to-implement solution. We partnered with Progress Software because of their best-in-class software integration offerings coupled with their data transformation engine and end-to-end monitoring."

The business telecommunications sector is growing at a rapid pace along with the demands placed on businesses. Providing high quality services to enterprises is increasingly complex. Belgacom nevertheless wants the end-to-end experience of all its business customers to be of the highest quality, while competitively offering them a broader selection of applications and services from one source.

Dr John Bates, Chief Technology Officer (CTO) at Progress Software, commented: "Belgacom's integration infrastructure requirements include support for highly reliable connectivity, an end-to-end view of transactions and a single view of customer data. The combination of the Progress Sonic® ESB (enterprise service bus), Progress Actional® business transaction assurance platform and the Progress DataXtend® Semantic Integrator product, will result in the most responsive, reliable, and scalable infrastructure. This enables Belgacom to dramatically enhance their customer experience management to attract and retain their enterprise customers, differentiate their offerings and lower their service costs."

Belgacom's ESB project has been created in line with the TM Forum Solution Frameworks NGOSS and is focused on the re-use of business services for service delivery in the future.

About Progress Software Corporation

Progress Software Corporation (NASDAQ: PRGS) is a global software company that enables enterprises to be operationally responsive to changing conditions and customer interactions as they occur -- to capitalize on new opportunities, drive greater efficiencies and reduce risk. The company offers a comprehensive portfolio of best-in-class infrastructure software spanning event-driven visibility and real-time response, open integration, data access and integration, and application development and deployment -- all supporting on-premises and SaaS/Cloud deployments. Progress maximizes the benefits of operational responsiveness while minimizing IT complexity and total cost of ownership. Progress can be reached at www.progress.com or +1-781-280-4000.

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